



444 N. Capitol St NW
Suite 249
Washington, DC 20001
Phone: 202 624-5808
www.aashtoware.org

Address Reply to

James W. Johnson, P.E.
Construction Systems Engineer
Florida Department of Transportation
601 Suwannee Street, Mail Station 31
Tallahassee, Florida 32399-0450

DATE: December 18, 2008

TO: Trns•port End User Designees
Trns•port Users Group Representatives
Trns•port Users Group Officers
TAG Coordinators and Assistant Coordinators

SUBJECT: Trns•port Release Warranties

Attached are letters from Tony Bianchi, AASHTO Project Manager, describing the warranty periods for the following Trns•port releases:

Trns•port CAS 5.6a
Trns•port CES 5.8a
Trns•port Stand-Alone PES Worksheet (SAPW) 5.10a
web Trns•port Preconstruction™ Release 1.00.039

Mr. Bianchi's letters provide details on what is covered by the warranties. Many of the releases contain enhancements that are subject to 120-day warranties for reporting of errors with a subsequent 60-day period for Info Tech to resolve those errors. In addition, all releases are subject to warranty resolution for any functionality or working process made inoperable or unusable which was not authorized by AASHTO, except those attributable to or a result of technology upgrades. This warranty is in effect as long as the release is supported, up to a maximum of 24 months from the date of release.

It is important for licensees to be aware of the warranty periods, so that any problems directly related to the enhancements, or functionality made inoperable, can be addressed without additional cost.

Trns•port Release Warranties

July 1, 2008

Page 2 of 2

This will prevent us from expending future maintenance funds on items that could have been covered by the warranty.

Of course, the best way to accomplish this is to load the software and put it through its paces! If you encounter a warranty item, please report it by using the Electronic Request Form on Cloverleaf (<http://www.cloverleaf.net>). Warranty items reported using Cloverleaf will automatically be transmitted to Info Tech, Inc., Tony Bianchi, and me.

If you have any questions, please feel free to contact me, or any other Trns•port Task Force member.

Sincerely,

A handwritten signature in black ink, appearing to read "James W. Johnson". The signature is fluid and cursive, with a long horizontal stroke at the end.

James W. Johnson
AASHTO Trns•port Task Force Chair

cc: Trns•port Task Force
Tony Bianchi, AASHTO Project Manager
Teresa Franklin, Info Tech, Inc.
Carole DuVal, Info Tech, Inc.

Attachments



444 N. Capitol St NW
Suite 249
Washington, DC 20001
Phone: 202 624-5808
www.aashtoware.org

November 29, 2008

James W. Johnson, P.E.
State Construction Systems Engineer
Florida Department of Transportation
605 Suwannee Street, MS 31
Tallahassee, FL 32301

Re: AASHTO Trns•port CAS[®] Product Update 5.6a for Client/Server

Dear Jim,

In accordance with the warranty procedure adopted by the Trns•port Task Force and the Trns•port Task Force Initiatives to Improve Quality, this letter is AASHTO's acknowledgement of the posting on November 26, 2008, by Info Tech, Inc., of the *AASHTO Trns•port CAS[®] Product Update 5.6a*. This posting delivers twelve maintenance error corrections, four warranty resolutions (TMRs 9644, 10013, 10042, and 10061), and enhancement TMR 10059 addressing the interface with web Trns•port Preconstruction[™] and Client/Server CAS, as required under the *AASHTO Trns•port Maintenance, Support, and Enhancement Work Plan for the Period July 1, 2008 - June 30, 2009*, as amended.

As defined in our procedure, the date of receipt by AASHTO marks the commencement of the 120-day warranty period associated with the enhancement item. This confirmation thus establishes the warranty commencement date for the enhancement as of **November 26, 2008**. Accordingly, the 120-day warranty period will be completed on **March 26, 2009**. As stated in the terms and conditions of AASHTO's agreement with Info Tech, the resolution of all warranty items is required within 60-days of the end of the warranty period, which for this case will be on or before **May 26, 2009**. This release is now subject to warranty resolution for any functionality or working process made inoperable or unusable which was not authorized by AASHTO except those attributable to or the result of technology upgrades. This warranty is in effect as long as the release is a supported release up to twenty four (24) months from the date of release. The resolution of all reported functionality or working process made inoperable or unusable will be corrected in the next full release of the product.

By copy of this letter, Info Tech is also advised of our receipt of this shipment and the start of the associated warranty period.

Sincerely,

Tony Bianchi

Tony Bianchi
Project Manager



cc: Tom Rothrock - Info Tech, Inc.
Carole DuVal - Info Tech, Inc.



444 N. Capitol St NW
Suite 249
Washington, DC 20001
Phone: 202 624-5808
www.aashtoware.org

November 29, 2008

James W. Johnson, P.E.
State Construction Systems Engineer
Florida Department of Transportation
605 Suwannee Street, MS 31
Tallahassee, FL 32301

Re: AASHTO Trns•port CES[®] 5.8a Product Update for Client/Server

Dear Jim,

In accordance with the warranty procedure adopted by the Trns•port Task Force and the Trns•port Task Force Initiatives to Improve Quality, this letter is AASHTO's acknowledgement of the posting on November 26, 2008, by Info Tech, Inc., of the *AASHTO Trns•port CES[®] Product Update 5.8a*. This posting delivers eleven maintenance error corrections, nine warranty resolutions, and the enhancement addressing the interface with web Trns•port Preconstruction™ and Client/Server CES, as required under the *AASHTO Trns•port Maintenance, Support, and Enhancement Work Plan for the Period July 1, 2008 - June 30, 2009*, as amended.

As defined in our procedure, the date of receipt by AASHTO marks the commencement of the 120-day warranty period associated with the enhancement item. This confirmation thus establishes the warranty commencement date for the enhancement as of **November 26, 2008**. Accordingly, the 120-day warranty period will be completed on **March 26, 2009**. As stated in the terms and conditions of AASHTO's agreement with Info Tech, the resolution of all warranty items is required within 60-days of the end of the warranty period, which for this case will be on or before **May 26, 2009**. This release is now subject to warranty resolution for any functionality or working process made inoperable or unusable which was not authorized by AASHTO except those attributable to or the result of technology upgrades. This warranty is in effect as long as the release is a supported release up to twenty four (24) months from the date of release. The resolution of all reported functionality or working process made inoperable or unusable will be corrected in the next full release of the product.

By copy of this letter, Info Tech is also advised of our receipt of this shipment and the start of the associated warranty period.

Sincerely,

Tony Bianchi

Tony Bianchi
Project Manager



cc: Tom Rothrock - Info Tech, Inc.
Carole DuVal - Info Tech, Inc.



444 N. Capitol St NW
Suite 249
Washington, DC 20001
Phone: 202 624-5808
www.aashtoware.org

November 29, 2008

James W. Johnson, P.E.
State Construction Systems Engineer
Florida Department of Transportation
605 Suwannee Street, MS 31
Tallahassee, FL 32301

Re: AASHTO Trns•port Stand-Alone PES Worksheet (SAPW) Release 5.10a

Dear Jim,

In accordance with the warranty procedure adopted by the Trns•port Task Force and the Trns•port Task Force Initiatives to Improve Quality, this letter serves as notice that AASHTO received a shipment on Wednesday, November 26, 2008, from Info Tech, Inc., which contained *AASHTO Trns•port Stand-Alone PES Worksheet (SAPW) Release 5.10a*. This shipment delivers TMR 10084 (the interface with web Trns•port Preconstruction™ and Client/Server Stand-Alone PES Worksheet) as required under the *AASHTO Trns•port Maintenance, Support, and Enhancement Work Plan for the Period July 1, 2008 - June 30, 2009*, as amended.

As defined in our procedure, the date of receipt by AASHTO marks the commencement of the 120-day warranty period associated with this enhancement item. This confirmation thus establishes the warranty commencement date for the enhancement as of **November 26, 2008**. Accordingly, the 120-day warranty period will be completed on **March 26, 2009**. As stated in the terms and conditions of AASHTO's agreement with Info Tech, the resolution of all warranty items is required within 60-days of the end of the warranty period, which for this case will be on or before **May 26, 2009**. This release is now subject to warranty resolution for any functionality or working process made inoperable or unusable which was not authorized by AASHTO except those attributable to or the result of technology upgrades. This warranty is in effect as long as the release is a supported release up to twenty four (24) months from the date of release. The resolution of all reported functionality or working process made inoperable or unusable will be corrected in the next full release of the product.

By copy of this letter, Info Tech is also advised of our receipt of this shipment and the start of the associated warranty period.

Sincerely,

Tony Bianchi

Tony Bianchi
Project Manager



cc: Tom Rothrock - Info Tech, Inc.
Carole DuVal - Info Tech, Inc.



444 N. Capitol St NW
Suite 249
Washington, DC 20001
Phone: 202 624-5808
www.aashtoware.org

December 18, 2008

James W. Johnson, P.E.
State Construction Systems Engineer
Florida Department of Transportation
605 Suwannee Street, MS 31
Tallahassee, FL 32301

Re: AASHTO web Trns•port Preconstruction™ Release 1.00.039

Dear Jim,

In accordance with the warranty procedure adopted by the Trns•port Task Force and the Trns•port Task Force Initiatives to Improve Quality, this letter serves as notice that AASHTO received a shipment on November 26, 2008, from Info Tech, Inc., which contained *AASHTO web Trns•port Preconstruction™ Release 1.00.039*.

This release delivers the production version made available to web Trns•port Preconstruction licensees via Cloverleaf download on November 26, 2008. The shipment delivers all requirements from the *AASHTO Trns•port Maintenance, Support, and Enhancement Work Plan for the Period July 1, 2007 - June 30, 2008*, as amended.

As defined in our procedure, the date of receipt by AASHTO marks the commencement of the warranty period. This warranty is in effect as long as the release is supported by AASHTO.

By copy of this letter, Info Tech is also advised of our receipt of this shipment and the start of the associated warranty period.

Sincerely,

Tony Bianchi

Tony Bianchi
Project Manager



cc: Tom Rothrock - Info Tech, Inc.
Carole DuVal - Info Tech, Inc.